

Student Password Changes Info

Creating Your Secure Password

Think about it and have it created before you start.

Must be min 8 characters, max 12 characters, must have upper case letter, lower case letter, number and a special character.

It cannot have a recognizable word in it.

Can't be too simple; the program will tell if it is and won't set it

Suggest making up a phrase, special place, or something of interest that you can remember, then replace characters with numbers and special characters that make sense to you.

Eg. I love to go fishing in the spring -!L2gfits first character of each word

Two Jack Lake - 2J@ck!@ke

Palomino - P@lOm!no

Steps for student password changes.

1. Inform students to go to <https://account.activedirectory.windowsazure.com>
2. Login using the users' regular login credentials
3. On the Upper Right side of the screen – click on the user's picture
4. Click on "Profile"
5. Click "Set up Self Service password reset"
6. Confirm the current password
7. **The minimum is to setup 1 method** to enable password reset

***** You can use an Email account, but it cannot be your "@rvschools.ab.ca" account.**

***** You can set up a mobile phone.**

***** Or, you can answer security questions. You will need to set up 3 questions and you will be asked to answer 3 questions if you forget your password and require a password reset.**

8. Next go back to the main screen in step 3 – Click on user's picture again
9. Click on "Profile"
10. Click "Change Password"

11. Enter current password then new password twice. The password needs a minimum of 8 characters with a Capital, lowercase, number and a special character.

12. Done

NOTE: It can take up to several hours to sync to all apps and WiFi.

Mobile devices will need to have Network connection removed/forgotten and new connection setup.

Joining "RVS" on your device after password change

**** Use your username and not your email when connecting to the wifi ***

iPhone - Forget the RVS wifi by clicking on the "i" and connect again

Android/ChromeOS - Forget the RVS wifi and choose the following settings when reconnecting

- EAP method - PEAP

- PEAP Phase 2 authentication (if this shows up) - MS-CHAPv2

- CA certificate - Don't validate

- Enter in your username name and new password

*For ChromeOS, after entering in your password, keep pressing connect until you're connected.

Windows 10

1. Click the Network or Wifi icon on the lower right corner of your screen.
2. Click Network & Internet settings near the bottom of all the wifi ssids
3. On the left side, click on Wi-fi
4. Click Manage Known networks.
5. Under Manage known networks, select RVS and click forget.
6. Rejoin the RVS network with your new password
7. If you can't connect, restart your computer and try joining RVS again. If that doesn't work please see your Tech.